

NJ BOARD OF PUBLIC UTILITIES
Division Of Customer Assistance

QUARTERLY REPORT

2022 Q 3

| | | <i>July</i> | <i>August</i> | <i>September</i> | <i>Total</i> |
|------------------------|--------------------|-------------|---------------|------------------|--------------|
| ELECTRIC | | 251 | 291 | 275 | 817 |
| ATLANTIC CITY ELECTRIC | | 104 | 121 | 94 | 319 |
| COMMERCIAL | | 6 | 8 | 1 | 15 |
| | BILLING | 2 | 5 | 0 | 7 |
| | COLLECTIONS | 3 | 0 | 0 | 3 |
| | METERS | 0 | 0 | 0 | 0 |
| | MISCELLANEOUS | 0 | 1 | 0 | 1 |
| | SERVICE - ELECTRIC | 1 | 2 | 1 | 4 |
| RESIDENTIAL | | 98 | 113 | 93 | 304 |
| | BILLING | 24 | 34 | 31 | 89 |
| | COLLECTIONS | 64 | 64 | 45 | 173 |
| | METERS | 2 | 4 | 6 | 12 |
| | MISCELLANEOUS | 2 | 9 | 3 | 14 |
| | SERVICE - ELECTRIC | 6 | 2 | 8 | 16 |
| BUTLER POWER & LIGHT | | 0 | 2 | 1 | 3 |
| RESIDENTIAL | | 0 | 2 | 1 | 3 |
| | COLLECTIONS | 0 | 2 | 1 | 3 |
| JCP&L | | 144 | 165 | 176 | 485 |
| COMMERCIAL | | 13 | 13 | 6 | 32 |
| | BILLING | 5 | 3 | 1 | 9 |
| | COLLECTIONS | 4 | 4 | 3 | 11 |
| | METERS | 0 | 0 | 0 | 0 |
| | MISCELLANEOUS | 0 | 2 | 0 | 2 |
| | SERVICE - ELECTRIC | 4 | 4 | 2 | 10 |
| RESIDENTIAL | | 131 | 152 | 170 | 453 |
| | BILLING | 30 | 34 | 46 | 110 |
| | COLLECTIONS | 34 | 51 | 50 | 135 |
| | MARKETING | 0 | 0 | 1 | 1 |
| | METERS | 4 | 6 | 9 | 19 |
| | MISCELLANEOUS | 5 | 13 | 9 | 27 |
| | SERVICE - ELECTRIC | 58 | 48 | 55 | 161 |
| ROCKLAND ELECTRIC | | 3 | 3 | 4 | 10 |
| COMMERCIAL | | 0 | 0 | 0 | 0 |
| | MISCELLANEOUS | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 3 | 3 | 4 | 10 |
| | BILLING | 0 | 1 | 1 | 2 |

| | | | | | |
|--|--------------------|---|---|---|---|
| | COLLECTIONS | 0 | 0 | 2 | 2 |
| | METERS | 0 | 1 | 0 | 1 |
| | MISCELLANEOUS | 0 | 0 | 1 | 1 |
| | SERVICE - ELECTRIC | 3 | 1 | 0 | 4 |

| | | <i>July</i> | <i>August</i> | <i>September</i> | <i>Total</i> |
|---------------------------|--|-------------|---------------|------------------|--------------|
| ELECTRIC & GAS | | 123 | 206 | 166 | 495 |

| | | | | | |
|-------|--|-----|-----|-----|-----|
| PSE&G | | 123 | 206 | 166 | 495 |
|-------|--|-----|-----|-----|-----|

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|-------------------|--|-----------|-----------|-----------|-----------|
| COMMERCIAL | | 14 | 32 | 18 | 64 |
|-------------------|--|-----------|-----------|-----------|-----------|

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|--|---------|---|----|---|----|
| | BILLING | 7 | 15 | 5 | 27 |
|--|---------|---|----|---|----|

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|--|-------------|---|---|---|----|
| | COLLECTIONS | 1 | 8 | 9 | 18 |
|--|-------------|---|---|---|----|

| | | | | | |
|--|--------|---|---|---|---|
| | METERS | 3 | 2 | 0 | 5 |
|--|--------|---|---|---|---|

| | | | | | |
|--|---------------|---|---|---|---|
| | MISCELLANEOUS | 0 | 2 | 0 | 2 |
|--|---------------|---|---|---|---|

| | | | | | |
|--|--------------------|---|---|---|----|
| | SERVICE - ELECTRIC | 3 | 4 | 3 | 10 |
|--|--------------------|---|---|---|----|

| | | | | | |
|--|---------------|---|---|---|---|
| | SERVICE - GAS | 0 | 1 | 1 | 2 |
|--|---------------|---|---|---|---|

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|--------------------|--|------------|------------|------------|------------|
| RESIDENTIAL | | 109 | 174 | 148 | 431 |
|--------------------|--|------------|------------|------------|------------|

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|--|---------|----|----|----|-----|
| | BILLING | 42 | 74 | 47 | 163 |
|--|---------|----|----|----|-----|

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|--|-------------|----|----|----|-----|
| | COLLECTIONS | 35 | 54 | 67 | 156 |
|--|-------------|----|----|----|-----|

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|--|-----------|---|---|---|---|
| | MARKETING | 0 | 0 | 0 | 0 |
|--|-----------|---|---|---|---|

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|--|--------|---|---|---|----|
| | METERS | 5 | 5 | 3 | 13 |
|--|--------|---|---|---|----|

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|--|---------------|----|----|----|----|
| | MISCELLANEOUS | 12 | 16 | 14 | 42 |
|--|---------------|----|----|----|----|

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|--|--------------------|----|----|----|----|
| | SERVICE - ELECTRIC | 11 | 24 | 14 | 49 |
|--|--------------------|----|----|----|----|

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|--|---------------|---|---|---|---|
| | SERVICE - GAS | 4 | 1 | 3 | 8 |
|--|---------------|---|---|---|---|

| | | <i>July</i> | <i>August</i> | <i>September</i> | <i>Total</i> |
|------------|--|-------------|---------------|------------------|--------------|
| GAS | | 58 | 86 | 89 | 233 |

| | | | | | |
|-------------------|--|----|----|----|----|
| ELIZABETHTOWN GAS | | 16 | 16 | 22 | 54 |
|-------------------|--|----|----|----|----|

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|-------------------|--|----------|----------|----------|----------|
| COMMERCIAL | | 1 | 2 | 0 | 3 |
|-------------------|--|----------|----------|----------|----------|

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|--|---------|---|---|---|---|
| | BILLING | 0 | 0 | 0 | 0 |
|--|---------|---|---|---|---|

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|--|-------------|---|---|---|---|
| | COLLECTIONS | 1 | 1 | 0 | 2 |
|--|-------------|---|---|---|---|

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|--|--------|---|---|---|---|
| | METERS | 0 | 0 | 0 | 0 |
|--|--------|---|---|---|---|

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|--|---------------|---|---|---|---|
| | MISCELLANEOUS | 0 | 1 | 0 | 1 |
|--|---------------|---|---|---|---|

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|--|---------------|---|---|---|---|
| | SERVICE - GAS | 0 | 0 | 0 | 0 |
|--|---------------|---|---|---|---|

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|--------------------|--|-----------|-----------|-----------|-----------|
| RESIDENTIAL | | 15 | 14 | 22 | 51 |
|--------------------|--|-----------|-----------|-----------|-----------|

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|--|---------|---|---|---|----|
| | BILLING | 5 | 4 | 3 | 12 |
|--|---------|---|---|---|----|

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|--|-------------|---|---|----|----|
| | COLLECTIONS | 7 | 6 | 13 | 26 |
|--|-------------|---|---|----|----|

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|--|-----------|---|---|---|---|
| | MARKETING | 0 | 0 | 0 | 0 |
|--|-----------|---|---|---|---|

| | | | | | |
|--|--------|---|---|---|---|
| | METERS | 0 | 2 | 1 | 3 |
|--|--------|---|---|---|---|

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|--|---------------|---|---|---|---|
| | MISCELLANEOUS | 1 | 1 | 4 | 6 |
|--|---------------|---|---|---|---|

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|--|---------------|---|---|---|---|
| | SERVICE - GAS | 2 | 1 | 1 | 4 |
|--|---------------|---|---|---|---|

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|----------------|--|----|----|----|----|
| NJ NATURAL GAS | | 11 | 23 | 25 | 59 |
|----------------|--|----|----|----|----|

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|-------------------|--|----------|----------|----------|----------|
| COMMERCIAL | | 1 | 2 | 2 | 5 |
|-------------------|--|----------|----------|----------|----------|

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|--|---------|---|---|---|---|
| | BILLING | 1 | 1 | 0 | 2 |
|--|---------|---|---|---|---|

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|---------------------------------|---------------|-------------|---------------|------------------|--------------|
| | COLLECTIONS | 0 | 1 | 1 | 2 |
| | MISCELLANEOUS | 0 | 0 | 1 | 1 |
| RESIDENTIAL | | 10 | 21 | 23 | 54 |
| | BILLING | 1 | 4 | 6 | 11 |
| | COLLECTIONS | 5 | 12 | 9 | 26 |
| | MARKETING | 1 | 0 | 0 | 1 |
| | METERS | 1 | 3 | 3 | 7 |
| | MISCELLANEOUS | 1 | 0 | 2 | 3 |
| | SERVICE - GAS | 1 | 2 | 3 | 6 |
| SOUTH JERSEY GAS | | 31 | 47 | 42 | 120 |
| COMMERCIAL | | 3 | 2 | 4 | 9 |
| | BILLING | 1 | 1 | 2 | 4 |
| | COLLECTIONS | 1 | 1 | 0 | 2 |
| | METERS | 0 | 0 | 0 | 0 |
| | MISCELLANEOUS | 0 | 0 | 2 | 2 |
| | SERVICE - GAS | 1 | 0 | 0 | 1 |
| RESIDENTIAL | | 28 | 45 | 38 | 111 |
| | BILLING | 7 | 17 | 10 | 34 |
| | COLLECTIONS | 15 | 15 | 20 | 50 |
| | MARKETING | 0 | 0 | 0 | 0 |
| | METERS | 1 | 2 | 2 | 5 |
| | MISCELLANEOUS | 2 | 8 | 5 | 15 |
| | SERVICE - GAS | 3 | 3 | 1 | 7 |
| | | July | August | September | Total |
| THIRD PARTY SUPPLIER | | 60 | 129 | 117 | 306 |
| All American Power & Gas NJ LLC | | 5 | 7 | 8 | 20 |
| COMMERCIAL | | 5 | 7 | 5 | 17 |
| | BILLING | 0 | 0 | 1 | 1 |
| | MARKETING | 5 | 7 | 4 | 16 |
| RESIDENTIAL | | 0 | 0 | 3 | 3 |
| | MARKETING | 0 | 0 | 3 | 3 |
| ALPHA GAS & ELECTRIC | | 1 | 2 | 0 | 3 |
| RESIDENTIAL | | 1 | 2 | 0 | 3 |
| | MARKETING | 1 | 2 | 0 | 3 |
| AMBIT ENERGY | | 0 | 1 | 0 | 1 |
| COMMERCIAL | | 0 | 1 | 0 | 1 |
| | MARKETING | 0 | 1 | 0 | 1 |
| RESIDENTIAL | | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 0 | 0 | 0 |

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|----------------------|---------------|----------|----------|----------|-----------|
| AMERICAN POWER & GAS | | 1 | 1 | 0 | 2 |
| COMMERCIAL | | 0 | 0 | 0 | 0 |
| | BILLING | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 1 | 1 | 0 | 2 |
| | MARKETING | 1 | 1 | 0 | 2 |
| AP GAS & ELECTRIC | | 0 | 2 | 0 | 2 |
| COMMERCIAL | | 0 | 0 | 0 | 0 |
| | BILLING | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 0 | 2 | 0 | 2 |
| | MARKETING | 0 | 2 | 0 | 2 |
| ASTRAL ENERGY | | 0 | 1 | 0 | 1 |
| RESIDENTIAL | | 0 | 1 | 0 | 1 |
| | MARKETING | 0 | 1 | 0 | 1 |
| ATLANTIC ENERGY | | 0 | 3 | 1 | 4 |
| COMMERCIAL | | 0 | 0 | 0 | 0 |
| | BILLING | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 0 | 3 | 1 | 4 |
| | MARKETING | 0 | 3 | 1 | 4 |
| CHAMPION ENERGY | | 1 | 1 | 0 | 2 |
| COMMERCIAL | | 0 | 1 | 0 | 1 |
| | BILLING | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 1 | 0 | 1 |
| RESIDENTIAL | | 1 | 0 | 0 | 1 |
| | MARKETING | 1 | 0 | 0 | 1 |
| CHOICE ENERGY | | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 0 | 0 | 0 | 0 |
| | BILLING | 0 | 0 | 0 | 0 |
| CLEAN CHOICE ENERGY | | 1 | 5 | 0 | 6 |
| RESIDENTIAL | | 1 | 5 | 0 | 6 |
| | BILLING | 0 | 2 | 0 | 2 |
| | MARKETING | 1 | 3 | 0 | 4 |
| CLEAN SKY ENERGY | | 0 | 0 | 1 | 1 |
| RESIDENTIAL | | 0 | 0 | 1 | 1 |
| | MARKETING | 0 | 0 | 1 | 1 |
| CLEARVIEW ELECTRIC | | 5 | 7 | 6 | 18 |
| RESIDENTIAL | | 5 | 7 | 6 | 18 |
| | BILLING | 2 | 4 | 3 | 9 |
| | MARKETING | 2 | 3 | 3 | 8 |
| | MISCELLANEOUS | 1 | 0 | 0 | 1 |

| | | | | | |
|----------------------------|-----------|----------|----------|----------|----------|
| CONSTELLATION ENERGY | | 0 | 0 | 3 | 3 |
| COMMERCIAL | | 0 | 0 | 0 | 0 |
| | BILLING | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 0 | 0 | 3 | 3 |
| | MARKETING | 0 | 0 | 3 | 3 |
| DIRECT ENERGY | | 4 | 3 | 0 | 7 |
| COMMERCIAL | | 1 | 1 | 0 | 2 |
| | BILLING | 1 | 0 | 0 | 1 |
| | MARKETING | 0 | 1 | 0 | 1 |
| RESIDENTIAL | | 3 | 2 | 0 | 5 |
| | BILLING | 1 | 0 | 0 | 1 |
| | MARKETING | 2 | 2 | 0 | 4 |
| DISCOUNT ENERGY | | 1 | 0 | 0 | 1 |
| COMMERCIAL | | 1 | 0 | 0 | 1 |
| | BILLING | 1 | 0 | 0 | 1 |
| DISCOUNT POWER | | 0 | 0 | 3 | 3 |
| RESIDENTIAL | | 0 | 0 | 3 | 3 |
| | MARKETING | 0 | 0 | 3 | 3 |
| EAST COAST POWER & GAS | | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 0 | 0 | 0 | 0 |
| | BILLING | 0 | 0 | 0 | 0 |
| ELIGO ENERGY | | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 0 | 0 | 0 |
| ENERGY HARBOR | | 1 | 1 | 1 | 3 |
| RESIDENTIAL | | 1 | 1 | 1 | 3 |
| | BILLING | 0 | 0 | 0 | 0 |
| | MARKETING | 1 | 1 | 1 | 3 |
| ENGIE RESOURCES | | 0 | 0 | 0 | 0 |
| COMMERCIAL | | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 0 | 0 | 0 |
| EVERYDAY ENERGY | | 0 | 1 | 0 | 1 |
| RESIDENTIAL | | 0 | 1 | 0 | 1 |
| | BILLING | 0 | 1 | 0 | 1 |
| FAMILY ENERGY | | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 0 | 0 | 0 |
| FREEPOINT ENERGY SOLUTIONS | | 0 | 0 | 0 | 0 |
| COMMERCIAL | | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 0 | 0 | 0 |

| | | | | | |
|------------------------------|---------------|----------|-----------|-----------|-----------|
| FRONTIER UTILITIES NORTHEAST | | 1 | 2 | 2 | 5 |
| RESIDENTIAL | | 1 | 2 | 2 | 5 |
| | BILLING | 1 | 2 | 1 | 4 |
| | MARKETING | 0 | 0 | 1 | 1 |
| GATEWAY ENERGY SERVICES | | 0 | 1 | 0 | 1 |
| RESIDENTIAL | | 0 | 1 | 0 | 1 |
| | MARKETING | 0 | 1 | 0 | 1 |
| GRAND ENERGY | | 0 | 1 | 0 | 1 |
| RESIDENTIAL | | 0 | 1 | 0 | 1 |
| | MARKETING | 0 | 1 | 0 | 1 |
| GREEN CHOICE ENERGY | | 0 | 0 | 1 | 1 |
| RESIDENTIAL | | 0 | 0 | 1 | 1 |
| | MARKETING | 0 | 0 | 1 | 1 |
| | MISCELLANEOUS | 0 | 0 | 0 | 0 |
| GREEN MOUNTAIN ENERGY | | 0 | 1 | 0 | 1 |
| RESIDENTIAL | | 0 | 1 | 0 | 1 |
| | MARKETING | 0 | 1 | 0 | 1 |
| GREENLIGHT ENERGY | | 0 | 1 | 0 | 1 |
| RESIDENTIAL | | 0 | 1 | 0 | 1 |
| | MARKETING | 0 | 1 | 0 | 1 |
| GRID POWER DIRECT | | 0 | 1 | 0 | 1 |
| COMMERCIAL | | 0 | 1 | 0 | 1 |
| | BILLING | 0 | 1 | 0 | 1 |
| HARBORSIDE ENERGY | | 0 | 1 | 1 | 2 |
| RESIDENTIAL | | 0 | 1 | 1 | 2 |
| | MARKETING | 0 | 1 | 0 | 1 |
| | MISCELLANEOUS | 0 | 0 | 1 | 1 |
| HUDSON ENERGY SERVICES | | 0 | 0 | 1 | 1 |
| COMMERCIAL | | 0 | 0 | 1 | 1 |
| | BILLING | 0 | 0 | 1 | 1 |
| IDT ENERGY | | 1 | 2 | 2 | 5 |
| RESIDENTIAL | | 1 | 2 | 2 | 5 |
| | BILLING | 0 | 1 | 1 | 2 |
| | MARKETING | 1 | 1 | 1 | 3 |
| INDRA ENERGY | | 5 | 22 | 19 | 46 |
| COMMERCIAL | | 1 | 0 | 1 | 2 |
| | MARKETING | 1 | 0 | 1 | 2 |
| RESIDENTIAL | | 4 | 22 | 18 | 44 |
| | BILLING | 2 | 9 | 2 | 13 |
| | MARKETING | 2 | 13 | 16 | 31 |

| | | | | | |
|-------------------------|-----------|----------|----------|----------|----------|
| INSPIRE ENERGY | | 0 | 5 | 4 | 9 |
| RESIDENTIAL | | 0 | 5 | 4 | 9 |
| | BILLING | 0 | 1 | 1 | 2 |
| | MARKETING | 0 | 4 | 3 | 7 |
| JUST ENERGY | | 0 | 0 | 1 | 1 |
| RESIDENTIAL | | 0 | 0 | 1 | 1 |
| | BILLING | 0 | 0 | 1 | 1 |
| MAJOR ENERGY | | 0 | 0 | 3 | 3 |
| COMMERCIAL | | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 0 | 0 | 3 | 3 |
| | BILLING | 0 | 0 | 2 | 2 |
| | MARKETING | 0 | 0 | 1 | 1 |
| MARATHON ENERGY | | 0 | 0 | 1 | 1 |
| COMMERCIAL | | 0 | 0 | 1 | 1 |
| | BILLING | 0 | 0 | 1 | 1 |
| MEDIAN ENERGY | | 0 | 1 | 3 | 4 |
| RESIDENTIAL | | 0 | 1 | 3 | 4 |
| | MARKETING | 0 | 1 | 3 | 4 |
| MEGA ENERGY OF NJ | | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 0 | 0 | 0 |
| MPOWER ENERGY, LLC | | 0 | 0 | 8 | 8 |
| COMMERCIAL | | 0 | 0 | 2 | 2 |
| | MARKETING | 0 | 0 | 2 | 2 |
| RESIDENTIAL | | 0 | 0 | 6 | 6 |
| | MARKETING | 0 | 0 | 6 | 6 |
| NATIONAL GAS & ELECTRIC | | 0 | 0 | 1 | 1 |
| RESIDENTIAL | | 0 | 0 | 1 | 1 |
| | BILLING | 0 | 0 | 1 | 1 |
| | MARKETING | 0 | 0 | 0 | 0 |
| NEXTERA ENERGY SERVICES | | 0 | 0 | 1 | 1 |
| RESIDENTIAL | | 0 | 0 | 1 | 1 |
| | MARKETING | 0 | 0 | 1 | 1 |
| NJ GAS & ELECTRIC | | 1 | 3 | 0 | 4 |
| COMMERCIAL | | 0 | 0 | 0 | 0 |
| | BILLING | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 1 | 3 | 0 | 4 |
| | MARKETING | 1 | 3 | 0 | 4 |

| | | | | | |
|----------------------|---------------|----------|----------|----------|-----------|
| NORTH AMERICAN POWER | | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 0 | 0 | 0 | 0 |
| | BILLING | 0 | 0 | 0 | 0 |
| NRG ENERGY | | 2 | 4 | 2 | 8 |
| RESIDENTIAL | | 2 | 4 | 2 | 8 |
| | BILLING | 0 | 3 | 1 | 4 |
| | MARKETING | 1 | 1 | 1 | 3 |
| | MISCELLANEOUS | 1 | 0 | 0 | 1 |
| PALMCO ENERGY | | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 0 | 0 | 0 |
| PARK POWER | | 0 | 0 | 1 | 1 |
| RESIDENTIAL | | 0 | 0 | 1 | 1 |
| | MARKETING | 0 | 0 | 1 | 1 |
| POWER UP ENERGY | | 2 | 2 | 1 | 5 |
| COMMERCIAL | | 2 | 2 | 1 | 5 |
| | BILLING | 0 | 0 | 1 | 1 |
| | MARKETING | 2 | 2 | 0 | 4 |
| PURE ENERGY | | 4 | 7 | 5 | 16 |
| COMMERCIAL | | 1 | 1 | 0 | 2 |
| | MARKETING | 1 | 1 | 0 | 2 |
| | MISCELLANEOUS | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 3 | 6 | 5 | 14 |
| | BILLING | 2 | 4 | 0 | 6 |
| | MARKETING | 1 | 2 | 5 | 8 |
| RESIDENTS ENERGY | | 1 | 1 | 0 | 2 |
| RESIDENTIAL | | 1 | 1 | 0 | 2 |
| | BILLING | 1 | 0 | 0 | 1 |
| | MARKETING | 0 | 1 | 0 | 1 |
| RPA ENERGY | | 1 | 1 | 1 | 3 |
| RESIDENTIAL | | 1 | 1 | 1 | 3 |
| | BILLING | 0 | 0 | 0 | 0 |
| | MARKETING | 1 | 1 | 1 | 3 |
| RUSHMORE ENERGY | | 0 | 2 | 0 | 2 |
| RESIDENTIAL | | 0 | 2 | 0 | 2 |
| | MARKETING | 0 | 2 | 0 | 2 |
| SFE ENERGY | | 3 | 1 | 5 | 9 |
| COMMERCIAL | | 1 | 0 | 2 | 3 |
| | BILLING | 0 | 0 | 2 | 2 |
| | MARKETING | 1 | 0 | 0 | 1 |

| | | | | | |
|------------------------------------|---------------|----------|-----------|-----------|-----------|
| RESIDENTIAL | | 2 | 1 | 3 | 6 |
| | BILLING | 0 | 0 | 0 | 0 |
| | MARKETING | 2 | 1 | 3 | 6 |
| SMART ENERGY | | 4 | 9 | 4 | 17 |
| COMMERCIAL | | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 4 | 9 | 4 | 17 |
| | BILLING | 1 | 4 | 2 | 7 |
| | MARKETING | 3 | 5 | 2 | 10 |
| | MISCELLANEOUS | 0 | 0 | 0 | 0 |
| SOUTH BAY ENERGY | | 0 | 0 | 0 | 0 |
| COMMERCIAL | | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 0 | 0 | 0 |
| SPERIAN ENERGY | | 0 | 1 | 0 | 1 |
| RESIDENTIAL | | 0 | 1 | 0 | 1 |
| | MARKETING | 0 | 1 | 0 | 1 |
| SPRING POWER & GAS | | 1 | 1 | 0 | 2 |
| RESIDENTIAL | | 1 | 1 | 0 | 2 |
| | MARKETING | 1 | 1 | 0 | 2 |
| STANDARD GAS & ELECTRIC | | 0 | 0 | 1 | 1 |
| RESIDENTIAL | | 0 | 0 | 1 | 1 |
| | MARKETING | 0 | 0 | 1 | 1 |
| STARION ENERGY | | 0 | 0 | 1 | 1 |
| RESIDENTIAL | | 0 | 0 | 1 | 1 |
| | BILLING | 0 | 0 | 1 | 1 |
| STREAM ENERGY | | 2 | 0 | 3 | 5 |
| RESIDENTIAL | | 2 | 0 | 3 | 5 |
| | BILLING | 0 | 0 | 1 | 1 |
| | MARKETING | 2 | 0 | 2 | 4 |
| SUNSEA ENERGY | | 9 | 10 | 11 | 30 |
| COMMERCIAL | | 1 | 0 | 0 | 1 |
| | MARKETING | 1 | 0 | 0 | 1 |
| RESIDENTIAL | | 8 | 10 | 11 | 29 |
| | BILLING | 0 | 1 | 1 | 2 |
| | MARKETING | 8 | 9 | 10 | 27 |
| TOMORROW ENERGY | | 1 | 8 | 5 | 14 |
| RESIDENTIAL | | 1 | 8 | 5 | 14 |
| | BILLING | 0 | 1 | 0 | 1 |
| | MARKETING | 1 | 7 | 5 | 13 |

| | | | | | |
|---------------------|---------------|------------|------------|------------|-------------|
| VERDE ENERGY | | 1 | 2 | 6 | 9 |
| RESIDENTIAL | | 1 | 2 | 6 | 9 |
| | BILLING | 0 | 0 | 3 | 3 |
| | MARKETING | 1 | 2 | 3 | 6 |
| VIRIDIAN ENERGY | | 1 | 2 | 0 | 3 |
| RESIDENTIAL | | 1 | 2 | 0 | 3 |
| | BILLING | 0 | 0 | 0 | 0 |
| | MARKETING | 1 | 2 | 0 | 3 |
| XOOM ENERGY | | 0 | 2 | 0 | 2 |
| COMMERCIAL | | 0 | 0 | 0 | 0 |
| | MARKETING | 0 | 0 | 0 | 0 |
| RESIDENTIAL | | 0 | 2 | 0 | 2 |
| | BILLING | 0 | 2 | 0 | 2 |
| | MISCELLANEOUS | 0 | 0 | 0 | 0 |
| Grand Total: | | 492 | 712 | 647 | 1851 |